

Ref no 12	Project title		<i>USAID Alternative Dispute Resolution Centers "TAHKEEM"</i>				
Name of legal entity	Country	Overall project value (EUR)	Proportion carried out by legal entity (%)	Name of client	Origin of funding	Dates (start/end)	Name of consortium members, if any
Massar Consulting and Technical Services	Palestine	N/A	Budget for assigned tasks \$ 200,000	- DPK	USAID	2002 - 2004	N/A
Detailed description of project					Type of services provided		
<p>DPK Consulting International has contracted Massar on a USAID project creating two dispute resolution centers in Gaza and Ramallah. Each will offer mediation and arbitration to the private sector. Massar's responsibilities include developing rules of procedure and a code of ethics. A certification and training program for arbitrators and mediators, and the development of a business plan addressing the cultivation of center users in varying economic circumstances such as construction, financial and small businesses will also be addressed. Coordination with regional and international centers is also being undertaken providing Massar with the ability to collaborate with other dispute resolution centers. Massar's objectives with regards to the project include: institutional administration of justice through Alternative Dispute Resolution, ADR; forming a qualified pool of arbitrators and mediators; obtaining transparent rules and award enforcement; developing case management techniques; dispensing of disputes speedily; establishing an independent and reliable ADR center; and ensuring interaction with the local business community and international arbitration centers.</p>					<ul style="list-style-type: none"> • Administrative and Logistical support • Technical Advisory • Financial management support • Project mobilization 		